

Leadership jumpstart.  
Level up for the future.

# Leading Collaboratively

Learn how to foster collaboration and work better together to improve organizational effectiveness.



**Schulich**  
School of Business  
Executive Education

**YORK U**

## Leading Collaboratively

In today's disrupted times, tapping into the potential of your people by creating more agile and productive teams and developing sustainable collaborative practices with all stakeholders is critical for high performance and success.

This program will help you create and foster a culture of collaboration and innovation where people work together effectively in teams to solve business problems. The result will be an organization which fully engages its employees; develops collective intelligence and achieves business goals more efficiently and effectively.

**Grow your career.**

**Level up for the future.**



4 three-hour sessions over 2 weeks



Book this program [online](#)



# Leading Collaboratively

- Describe the value of developing shared purpose to drive collaborative efforts and fostering a culture of collaboration
- Address current challenges such as working virtually; collaboration technology and collaboration fatigue.
- Create a psychologically safe environment to increase trust and build relationships
- Improve organizational learning capability by thinking with a systems lens
- Learn the 14 factors of high performing teams and how to improve team effectiveness within and across teams
- Address common challenges within teams (decision making, role clarity) and practice relationship systems intelligence practices to enhance team performance
- Learn how to manage conflict productively to enhance diverse thought
- Learn more than 36 tactics to implement collaboration across teams and reduce silos
- Practise essential collaboration skills such as active listening, questioning, and feedback to build the culture required for effective collaboration



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# Program Highlight



## For Busy Professionals

Rich learnings in 4 three-hour sessions, spread over 2 weeks



## Interactive

Meet and work with your peers



## Collaborative

Enhance collaboration and reduce silos



## Assessments

Receive feedback on your team and yourself



# Program Faculty



**Michelle Chambers**

M.Ed, CSODP, CHRL,  
CTDP, CTPC

Michelle is the Program Director for the Centre of Excellence in Organization Development at Schulich ExecEd. She is an award-winning facilitator, speaker, author and consultant and is a thought leader and senior practitioner in the Organization Development and Team Coaching field. Results oriented leaders and organizations choose to work with Michelle because she enables them to improve individual, team and organizational effectiveness and deliver unprecedented results. Clients describe her as an engaging and collaborative partner that values relationship building and developing potential. Her work with clients has resulted in improved employee communications and engagement; increased work satisfaction and performance; increased revenue; increased employee retention; decreased operating costs and enhanced capacity for individuals, teams, organizations. Her work has contributed to organizations being amongst the top 50 in Canada.



**This was a great program, very relevant to what I do every day. Now I have more tools to handle my project to help our organization reach its strategic goals.**

**N. Golestani**  
Manager, GSI Canada

**This program offers experienced leaders the opportunity to explore an enhanced method of facilitating goal achievement. The enthusiasm and knowledge of the instructor renders the subject matter both practical and exciting.**

**V. Shepherd**  
Executive Director, AVLA



# Program Content



## Module 1

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- Collaboration overview
- Purposeful collaboration and creating cultures of collaboration
- Collaborative leadership
- 13 behaviours of highly trusted leaders
- Essential skills for collaboration: active listening; questioning; trust and relationship building

## Module 2

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- Essentials skills continued – Influence and feedback
- 5 modes of conflict
- TKI assessment debrief
- Team conflict case studies and tools

## Module 3

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- Teams in the 21st century
- 14 characteristics of high performing teams
- Team leader view assessment and view of your own team
- 6 conditions for effective teams
- Team purpose and team norms

## Module 4

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- Collaboration across boundaries
- Collaboration overload
- Managing toxic workplace behaviours
- Tools and processes to enhance collaboration

# Who Will Benefit



## Aspiring Leaders

Individuals preparing for leadership roles in industries such as management and sales will gain comprehensive skill sets that make them ideal to lead the contemporary, collaborative workplace.



## Managers

Mid-career leaders and project managers of team-based structures across multiple industries will develop practical tools and techniques to better navigate challenging conversations and manage group conflicts with confidence.

# Completion Benefits



## Advanced

Shows that you're able to apply knowledge at a strategic, organizational level.

After completing the Leading Collaboratively program, you'll receive an authentic digital badge from the #1 business school in Canada that employers will recognize.

As more and more companies look for candidates with specific skills, this badge on your CV will be a credible assurance of your achievements and expertise, allowing the right roles to find you faster.



12 PMI-PDU. Successful completion of this program will earn PMI® Members, in good standing, Education PDU's in alignment with the PMI Talent Triangle. If this applies to you, you will receive a PDU Claim Code at the conclusion of your program. For more information on how to earn your PDU's, we recommend logging into your Continuing Certification Renewal System (CCRS) to report PDU's and view your certification records. Following this, if you require additional assistance, please contact PMI Support directly.



14 HRP-CPD Hours. This program has been approved for CDP hours under Section A of the Continuing Professional Development (CPD) Log of the Human Resource Professionals Association (HRPA). Be sure to note the program ID number on your CPD log. For more information about certification or continuing professional development, visit the HRPA website at [www.hrpa.ca/hrdesignations\\_/Pages/Continuing-Professional-Development.aspx](http://www.hrpa.ca/hrdesignations_/Pages/Continuing-Professional-Development.aspx)

# Why a Certificate at Schulich ExecEd?

There will no longer be a single transition from graduation to work in one's life.

Because few of us have the same job for life, we constantly have to re-invent ourselves, learn new skills and adapt to the changing marketplace and business environment. Today's professionals and executives must be able to quickly develop and fine-tune personal business skills to adapt and grow.

## **We are #1 Business School in the country**

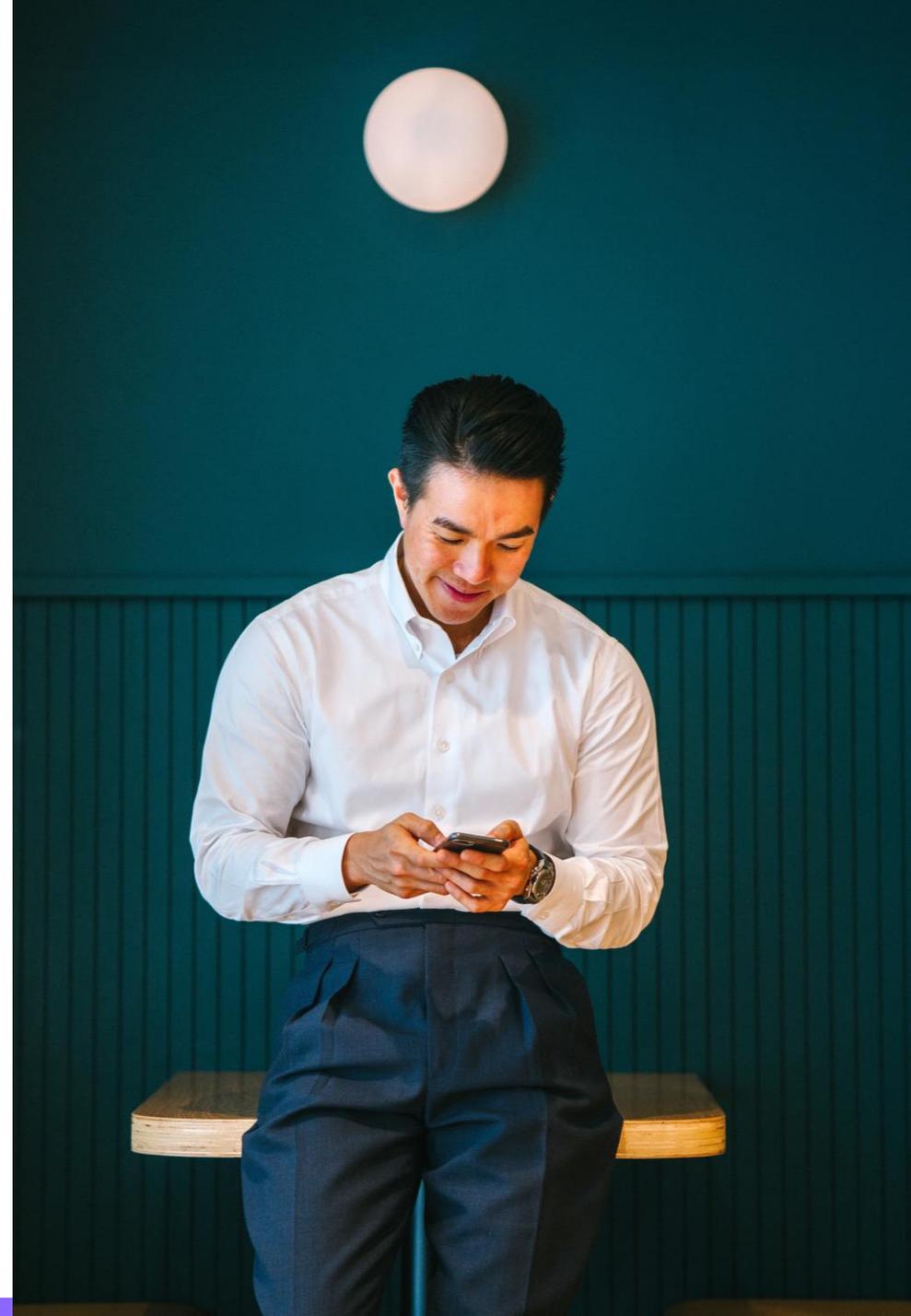
We have the privilege of being ranked #1 and teaching top students from around the world.

## **Our Program is Unique**

Distinction from growing competition in the job market.

## **We Provide a Combination of Skill Specialization & Range**

Deepen your current skills and acquire new ones.



# About Schulich ExecEd

At Schulich ExecEd, the professional development arm of the world class Schulich School of Business, all our programs are non-degree, mid-career acclaimed qualification that employers recognize and that you can add to your CV.

## We provide:

- Short programs building an individual business skill have industry recognized credentials for that skill
- Certificate programs build a wider skill set with a number of key skills
- Masters Certificates are an intense dive into Leadership, Management or specific Business skillsets. This is our highest mid-career professional development business school certification

## Key stats:

- Ranked #1 business school in Canada
- Ranked #12 in global MBA ranking
- Educated over 80,000 professionals across the world.
- Delivered over 4,000 programs virtually and in-person
- 96% of our graduates used knowledge or skills from the program on the job
- 87% of our graduates reported improved job performance
- Worked with over 500 companies worldwide

Over 450 leading faculty in areas of management, leadership, communications, finance, marketing, business development and strategy





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